



## Bank J. Safra Sarasin (Gibraltar) Limited

### Glossary of Payment Account-Linked Services Terms

To improve the transparency and comparability of fee information in relation to payment accounts, standardised terms and definitions are used to describe some of the services linked to payment accounts and that may be subject to a fee. Please refer to the Fee Information Document for details, it is available free of charge.

Please note that additional services provided subject to a fee are further set out in the Fee Schedule which is available free of charge.

Term	Definition
allowing a payment despite lack of funds	The account provider allows a payment to be made from the customer's account although there is not enough money in it (or it would take the customer past their arranged overdraft limit).
arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
cancelling a cheque	The customer asks the account provider to cancel a cheque that the customer has written.
cash withdrawal in pounds in Gibraltar	The customer takes cash out of the customer's account in pounds at a cash machine, bank or Post Office in Gibraltar.
cash withdrawal in foreign currency outside Gibraltar	The customer takes cash out of the customer's account in foreign currency at a cash machine or, where available, at a bank outside of Gibraltar.
debit card payment in pounds	The customer uses their debit card to make a payment in pounds. This can be in a shop, online or over the phone.
debit card payment in a foreign currency	The customer uses their debit card to make a payment in foreign currency. This can be in a shop, online or over the phone.
direct debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
maintaining the account	The account provider operates the account for use by the customer.



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receiving money from outside Gibraltar	When money is sent to the customer's account from an account outside of Gibraltar.
refusing a payment due to lack of funds	The account provider refuses a payment from the customer's account because there is not enough money in it (or it would take the customer past their arranged overdraft limit).
sending money within Gibraltar	The account provider transfers money, on the instruction of the customer, from the customer's account to another account in Gibraltar.
sending money outside Gibraltar	The account provider transfers money, on the instruction of the customer, from the customer's account to another account outside of Gibraltar.
standing order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
unarranged overdraft	The customer borrows money when there is no money left in the account (or when the customer has gone past their arranged overdraft limit) and this has not been agreed with the account provider in advance.